

Order Summary	
Order Date:	Order No:

QTY	SKU	DESCRIPTION	PRICE	REFUND?	EXCHANGE?	REASON CODE	FAULT	REPLACEMENT SIZE	REPLACEMENT COLOUR

REASON CODES				
A) Faulty	B) Wrong Size	C) Poor Quality	D) Not as Expected	E) Not as Described

If something is not right, or you would like to refund or exchange, please follow these steps below within 14 days of your delivery.

The Returns Process

- 1) Please read the full returns policy before sending any returns
- 2) Print off and enclose this form within your parcel
- 3) Package up the products to be returned carefully and place in a suitable packaging
- 4) Please retain proof of postage
- 5) Please allow up to 21 working days for us to receive your returns and process your refund or exchange

Comments:

Returns Address
 Creative Industries UK LLP
 Unit 4, Victoria Works
 Victoria Passage
 Wolverhampton
 WV1 4LG